

PRE-COLLECT PROGRAM



This service is designed for larger accounts and accounts that might need a simple nudge to pay their debt obligations.

- The account is entered into our Pre-Collect software
- A notice is launched immediately to the debtor.
- This notice reminds the debtor of their past due debt and indicates they should pay the client directly.
- The debtor then has 30 days to dispute the debt.
- If the debtor pays the bill, you would notify us and we would close the file.
- If the debtor does not pay the bill or they do not dispute the debt you can either:
 1. Close the account with our office; or
 2. Authorize us to transition the account into our third party collection service at our regular rate.